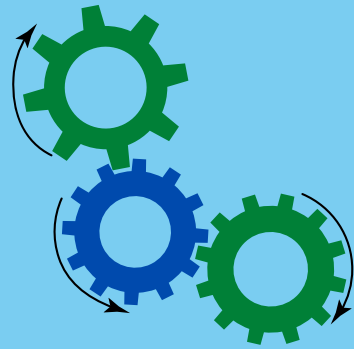


APPOINTMENT BOOKING AUTOMATION

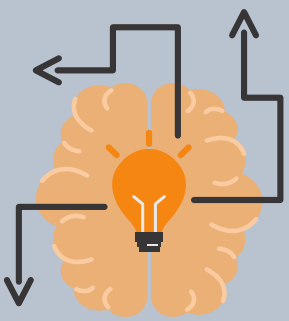
Story of how we automated the process of in-person scheduling for the therapy services

THEIR STORY

The client works in the sector of Recreation Therapy Services. In this service Family members, workers, and caregivers can receive consultation and training. They provide Individualized evaluations, thorough and goal-oriented treatment plans, and outstanding needs-based on the treatment. For all this they have to manage the whole process of appointments manually.



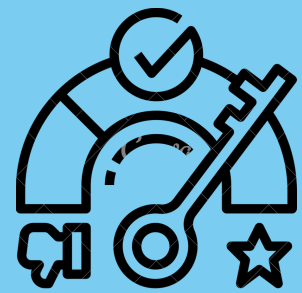
THE PROCESS



1. To book an appointment for the counseling the individual must have to go through the appointment process.
2. For the in-person scheduling, the individual has to follow the steps to book an appointment.
3. They have to log in with the help of an visitor ID as well as a password.
4. The individual has to select the date and time accordingly.
5. The agency has to manage the whole process of giving the appointment manually and manage the traffic generated for the bookings.

KPIs

- Eliminate the errors across the process of scheduling the appointment.
- Saving time and manpower required for the process.
- Providing maintenance assistance for the deployed automation
- Reducing the time required for scheduling appointments manually.



EMERGEFLOW SOLUTIONS AND RESULTS



- The firm can now easily maintain the chaos of scheduling the appointments.
- The whole process is now fully automated and the RPA solution helped the firm in cutting off the time required for scheduling.
- It will beat the competition (humans!) in scheduling appointments in the given slot as there are very limited slots available.



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